



# 5 out of 5 stars. Low premiums.

We are proud to offer plans under contract **H4461** that have earned 5 out of 5 stars from the Centers for Medicare & Medicaid Services

Our plans are powered by human care. It's care that sees and understands the whole you—and our 5-star rating reflects that.

When you enroll in a 5-star plan, you can be confident you're getting quality coverage. Our rating is based on real people's experiences with our plans, which are shaped by listening to what our members need and want.

Medicare Advantage prescription drug contracts are rated on up to 38 different quality and performance measures, such as:



**Member satisfaction**—overall quality of experience



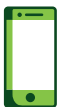
**Chronic conditions**—how well the plan helps you manage unique challenges



**Preventive care**—ensuring you get just what you need, like screenings and vaccinations



**Plan performance**—low number of member complaints and outstanding customer service to help your plan work harder for you



**Ask your licensed independent sales agent about 5-star plans that may be available in your area.**

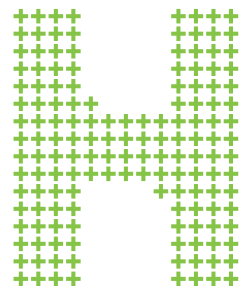
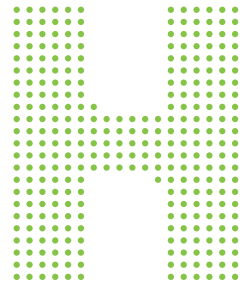
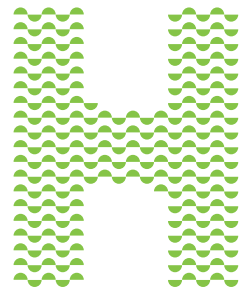
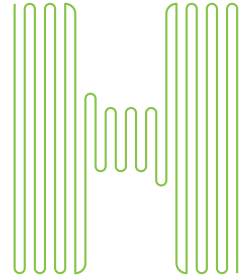
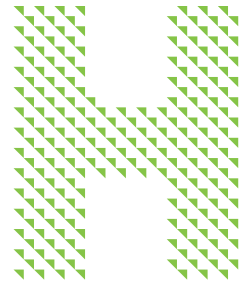
**Charles Clark**  
801-509-5814 (TTY: 711)  
8 a.m. – 5 p.m.

**Humana**® **A more human way to healthcare™**

Every year, Medicare evaluates plans based on a 5-star rating system.

Humana is a Medicare Advantage HMO, PPO, PFFS organization with a Medicare contract. Enrollment in any Humana plan depends on contract renewal.

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## Important

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### At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, ancestry, ethnicity, sex, sexual orientation, gender, gender identity, disability, age, marital status, religion, or language in their programs and activities, including in admission or access to, or treatment or employment in, their programs and activities.

- The following department has been designated to handle inquiries regarding Humana's non-discrimination policies: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618, **877-320-1235 (TTY: 711)**.

### Auxiliary aids and services, free of charge, are available to you. 877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

**This information is available for free in other languages. Please call our customer service number at 877-320-1235 (TTY: 711). Hours of operation: 8 a.m. – 8 p.m. Eastern time.**

**Español (Spanish):** Llame al número indicado para recibir servicios gratuitos de asistencia lingüística. **877-320-1235 (TTY: 711)**. Horas de operación: 8 a.m. a 8 p.m. hora del este.

**繁體中文 (Chinese):** 本資訊也有其他語言版本可供免費索取。請致電客戶服務部：877-320-1235 (聽障專線：711)。辦公時間：東部時間上午 8 時至晚上 8 時。